## Tanya Garcia

## Director of Operations and Client Experience

Tanya Garcia ensures Gazvi Group delivers with discipline, consistency, and care. She oversees day to day operations, client experience, and brand standards across a growing portfolio that includes marketing, managed technology, capital access programs, and shared services. Tanya builds the internal systems that make work repeatable and transparent, from intake and scoping to delivery and reporting. Her focus is simple, keep promises, protect quality, and remove friction for clients and teams. Tanya's approach blends clear communication, structured planning, and a steady hand under pressure. She sets the cadence that keeps engagements on time and on budget, and she is the voice of the customer inside Gazvi, ensuring decisions stay anchored to outcomes that matter. Family, service, and accountability are the through line.